

# Family Planning Executive Dashboard

# User's Guide



Population Welfare Department and Department of Health

Government of Khyber Pakhtunkhwa

USAID GLOBAL HEALTH SUPPLY CHAIN PROGRAM Procurement and Supply Management



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## **Table of Contents**

List of Acronyms	iii
Background	1
Background of FP Executive Dashboard	1
Salient Features of the FP Executive Dashboard	2
FP Executive Dashboard	3
FP Executive Dashboard Overview	3
Working with the FP Executive Dashboard	4
Transactional Data Table	7
District Stores Stock Availability	10
Contact via Email	12
Contact via Message	13
SDP Level Stock Availability	15
Contact via Email	19
Contact via Message	19

## List of Acronyms

AJK	Azad Jammu and Kashmir
CW&S	Central Warehouse and Supplies
СҮР	Couple Years of Protection
DDP	District Distribution Points
DOH	Department of Health
DPIU	District Project Implementation Unit
DPWO	District Population Welfare Office
FATA	Federally Administered Tribal Areas
FLCF	Fist Level Care Facility
FWC	Family Welfare Center
LHW	Lady Health Worker
LMIS	Logistics Management Information System
MoNHSR&C	Ministry of National Health Services, Regulations and Coordination
MSU	Mobile Service Unit
PLDO	Provincial Line Department Outlets
PPIU	Provincial Project Implementation Unit
PWD	Population Welfare Department
RHS-A	Reproductive Health Services – A
RHS-B	Reproductive Health Services – B
RMP	Registered Medical Practitioners
SDP	Service Delivery Point
ТВ	Tuberculosis
ТВА	Traditional Birth Attendants
USAID	United Stated Agency for International Development
WMS	Warehouse Management System

# Chapter 1: Background

Welcome to the Family Planning (FP) Executive Dashboard User Guide!

This user guide provides step by step instructions on getting started with the FP Executive Dashboard which is a part of Contraceptive Logistics Management Information System (cLMIS). This user guide is organized according to the logical flow of cLMIS features and describes tasks in the same order users may undertake while using the web application.

This chapter provides background of the FP Executive Dashboard.

### **Background of FP Executive Dashboard**

The Contraceptives Logistics Management Information System is a fully functional, Government of Pakistan owned web-based Logistics Management Information System (LMIS) (http://lmis.gov.pk) that manages the logistics management of FP commodities in Pakistan. It also provides business intelligence that leaders at various levels can utilize to inform policies and decisions. The USAID funded Global Health Supply Chain – Procurement & Supply Management (GHSC-PSM) project created a Family Planning Executive Dashboard as a step towards ensuring commodity security through use of cLMIS data for policy, procurement planning, financing, and stock monitoring decision making and to ensure evidence-based decisions around contraceptive stock sufficiency up to the service delivery point (SDP)/health facility level.

The GHSC-PSM project, in collaboration with the Population Program Wing / Ministry of National Health Services, Regulations & Coordination, organized a one-day session on 8th February 2018 in Lahore to launch and introduce the Family Planning (FP) Executive Dashboard to all of the Secretaries and relevant Director Generals of provincial Departments of Health and Population Welfare Departments.

One outcome from the orientation session was the decision that the GHSC-PSM program would create a user guide for FP Executive Dashboard that will help in understanding the use of the dashboard for the relevant users today and in the future to institutionalize this knowledge.

#### Salient Features of the FP Executive Dashboard

The prominent features of the FP Executive Dashboard include:

- The Executive Dashboard has the capability to generate "advisories" addressed to appropriate senior level officers at the provincial and district levels where SDP stocks have gone below the agreed-upon levels posing risk of stock-out.
- The Dashboard focuses on engaging higher levels of management for their intervention at appropriate times to ensure action throughout the supply chain hierarchy. Below are recent screen shots from the FP Dashboard.



Khyber Pakhtunkhwa - Executive Dashboard - Feb-2018

# Chapter 2:

# FP Executive Dashboard

This chapter introduces the features of the FP Executive Dashboard, available in the Contraceptives Logistics Management Information System (cLMIS).

#### In this chapter, the user will be introduced to the following:

- 1. FP Executive Dashboard
- 2. <u>Transactional Data Table</u>
- 3. District's Stock Availability
- 4. SDP Level Stock Availability
- 5. Health Facilities Compliance Rate

#### **FP Executive Dashboard Overview**

The FP Executive Dashboard has been developed to provide an overview of stock sufficiency of family planning commodities for all four provinces, relevant districts and Service Delivery Points (SDP) / health facilities. In each province, health and population welfare departments are the main consumer of FP commodities and in some provinces like Sindh and Khyber Pakhtunkhwa, both departments are procuring jointly with storage at the Central Warehouse & Supplies (CWS), Karachi. The dashboard also enables users to drill down to a particular commodity's stock situation at the SDP level for deeper insight into commodity stock levels.

## Working with the FP Executive Dashboard

To open the Executive Dashboard:

- 1. Go to <u>www.lmis.gov.pk</u>.
- 2. Log into the LMIS account using your provided credentials.



3. After logging in, click **Executive Dashboard** on the left side menu.



The Executive Dashboard will then display.

Upon loading, the dashboard displays on the left and is a real-time stock situation at the CWS, Karachi, as on the current date, in the Transactional Data table. Please note that districts and health facilities data reporting is compiled monthly, therefore, the stock data of districts and

health facilities on the right will be displayed in the next month, e.g., data related to March will be displayed in April after data entry is completed.

Ċ	LMIS Statistics							?	Feedback!	Active users (21) Isbah Omer
	Filter by									
 &	Reporting Month 2018-03-30		Province Punjab	Fun Y A	ding Sourc	e	×	Show All Products Condom COC Copper-T-380A 3-Month Inj	<b>*</b>	The monthly data for Districts and Health Facilities on the right is populated based on filter selection.
<b>#</b>				Punjab - Exe	ecutive	Dashboar	d - Mar-20	018		7
ආ			Transactional Data					М	onthly Data	a
••• 42	Products	Unit Stat	30-Mar-2018 Quantity	Districts facilities	and health fa will be displa	icilities data reporting is yed in Apr 2018 after dat	on monthly ba a entry of Ma	isis. Stocks data of districts and health r 2018		
	Condom (AMC**: 7,723,896.55)	PCs Stor Expi	cks at <u>CW&amp;S</u> iring on and after: Jun-2021	<b>III</b> 165,701,085	21.45					
	Order 46,343,379 Condo	m PCs after 3 r	months to maintain the desired stock leve	el		1	On loadi	ing, the Transa	ctional	
	COC ( <u>AMC</u> **: 653,312.61)	Cycles Stor Expi	cks at <u>CW&amp;S</u> iring on and after: May-2019	<b>III</b> 11,963,632	18.31	٦	stock si	ituation of the c	entral	
	Order 3,919,876 COC Cy	cles ASAP to m	aintain the desired stock level			l		warenouse.	J	
	Copper-T-380A	Stor Expi	cks at <u>CW&amp;S</u> iring on and after: Jun-2020	⊞ 1,834,418	38.31					
	( <u>AMC</u> **: 47,882.19)	IUD Pipe	eline	<b>I</b> 1,650	0.24					
		Tota	al	1,846,068	38.55					
	Order 287,293 Copper-T-380A IUD after 2 years to maintain the desired stock level									
	3-Month Inj ( <u>AMC</u> **: 184,576.44)	Vials Stor Expi	cks at <u>CW&amp;S</u> iring on and after: Mar-2020	⊞ 3,822,444	20.71					
	Order 1,107,459 3-Month	n Inj Vials after	3 months to maintain the desired stock le	svel						
	Total CYP : 0									

4. In order to populate Executive Dashboard reports, select the desired filter options.

Filter	by												
F	Report 2018	ing Mo -02-01 Feb	onth	× 20	)18	~	0	Province Khyber Pakhtunkhwa	Funding Source	~	☐ Show All Products Condom COC Copper-T-380A 3-Month Inj	< >	Go
	Su	Мо	Tu	We	Th	Fr	Sa				/		
					1	2	3	1	1				
	4	5	6	7	8	9	10	Select the requ	uired filter	-			
	11	12	13	14	15	16	17	options and th	en click G	0			
	18	19	20	21	22	23	24	optiono una m		•••			
	25	26	27	28									

The options include:

- **Date**: select the required date from the calendar tool.
- **Province**: specify the desired province.

- Funding Source: specify the funding source, e.g. Govt. of Punjab PWD, or Govt. of Punjab – DoH.
- **Products**: specify the product(s) desired. The user can select one or more products of choice.
- 5. Click **GO** to populate the dashboard graphs.

The Executive Dashboard populates, as shown in the image below:

tatistics	•								? Feedba	ck! Active us	e <b>rs <mark>28</mark> Isba</b>	h Omer
lter by												
								Show All	Products			
Reporting Month			Province		Fundi	ling Source		Condom	^			
2018-02-01			Khyber Pakhtunkhw	va 👻	All	1	*	Copper-T-3 3-Month In	380A U	Go		Fil
Transac	tio	nal							~		l	
Data T	abl	e	Khyh	er Pakhtunk	chwa - F	Executive	Dashboard	- Feb-2018				
		Tran					Dashboard	105-2010	Monthly F	)ata		
•		Tan	ISuctional Data	0'	1-Feb-2018	3			Monthly E			
Products	Unit	Status		Quar	itity	MOS		6	69 %			84 %
Condom AMC**: 1,371,595.17) CYP:5,999)	PCs	Stocks at CV Expiring on a	V&S and after: May-2021	<b>III</b> 9,	514,202	Sto	ck Ava	ilability	ty rate es for 4	A Khyber Pakhtuni	verage stock ava khwa Service De fo	ailability rate livery Points
COC AMC**: 117,544.17) CYP:5,805)	Cycles	Stocks at <u>CV</u> Expiring on a	V&S and after: May-2019	⊞2,	755,141	Gra	ph for	Districts	•			
Copper-T-380A AMC**: 12,170.83) CYP:44,537)	IUD	Stocks at <u>CV</u> Expiring on a	V&S and after: Aug-2022	Œ	85,695	7.04	100	* Average Stock A	vailability Rate by St Pakhtu Stakehol	akeholders at Di nkhwa der Wise	strict Level of Kh	vyber 🔼 🕮
3-Month Inj AMC**: 58,621.92) CYP:8.975)	Vials	Stocks at <u>CV</u> Expiring on a	<u>V&amp;S</u> and after: Sep-2019		583,700	9.96	80	100				
<u></u>							00 00 00 00 00 00 00 00 00 00 00 00 00	99				
Total CYP : 65,316							a 40 ·····		23	.3		
MOS Legend : S Over Stock (15 - 999999)	took Out (0 9)	) - 4.99)	Under Stock (5 - 6.99)	Satisfactory (7 - 14	99)		0				3263	
ReOrdering Dates are o     Shipments may take est     Key: POP (Progestin on	imated de ly Pill), CO	livery time of 2 - OC (Combined O	<ul> <li>6 months.</li> <li>Jral Contraceptive); ECP (Emer</li> </ul>	gency Contraceptiv	e Pill), MoS (	(Months of		PWD	DOH	(LHW) iolders	DOH (Static	HF)
<ul> <li>Stock), AMC (Average M</li> <li>*All above estimated M</li> <li>AMC** : Average Month</li> </ul>	fonthly Co oS represe Ily Consun	onsumption) ants provincially p nption calculated	procured and MoNHSR&C allo d on last 12 Non-Zero months	cations from past U	SAID support	:		1. Stoc	k Availability Rate 🔹 🔷	Reporting Rate (Di	strict Level)	
ReOrder On : Estimated     ReOrdering Quantity : E     ReOrdering Quantity : C	Date to o Estimated ( Calculated	rder , for maintai quantity to be ord only on current r	ining minimum stock level. dered. month.				* Stock availability	is derived from reported D	istrict Stores.			
LHW Program reports or	nly 3 produ	ucts i.e. Condom	.,COC , 3-Month Inj					* Averane	Stock Availability R	ate at SDP Level	for Feb.2018	X
							100	Average	95	) 1.3		
							80					
			Stock Av	ailabil	ity		00 mtage					
			Graph fo	r Heal	th		e 40 ·····			82		
			Facil	ities			20					
							o —			ND		
									Staker	olders		

The following sections explain each of the analysis reports available in the FP Executive Dashboard.

## **Transactional Data Table**

The Transactional Data table provides the status of stock availability at the CWS, Karachi and pipeline for each product for the selected province.

		Transactional Data						
Desducts	11-14	Status	01-Feb-2018					
Products	Unit	Status	Quantity	MOS				
Condom (AMC**: 8,478,635.55) (CYP:54,710)	PCs	Stocks at <u>CW&amp;S</u> Expiring on and after: Jun-2021	⊞ 165,701,085	19.54				
Order 50,871,813 Condo	m PCs af	ter 2 months to maintain the desired stock level						
COC ( <u>AMC</u> **: 709,561.80) ( <u>CYP</u> :33,511)	Cycles	Stocks at <u>CW&amp;S</u> Expiring on and after: May-2019	⊞ 11,963,632	16.86				
Order 4,966,933 COC Cy	cles ASA	P to maintain the desired stock level						
Copper-T-380A		Stocks at <u>CW&amp;S</u> Expiring on and after: Jun-2020	⊞ 1,834,418	35.57				
( <u>AMC</u> **: 51,569.69) (CYP:254,992)	IUD	Pipeline	<b>= 11,650</b>	0.23				
		Total	1,846,068	35.80				
Order 309,418 Copper-T	-380A IUD	after 2 years to maintain the desired stock level						
3-Month Inj ( <u>AMC</u> **: 200,644.19) ( <u>CYP</u> :29,914)	Vials	Stocks at <u>CW&amp;S</u> Expiring on and after: Mar-2020	⊞ 3,822,444	19.05				
Order 1,203,865 3-Month	Inj Vials	after 1 months to maintain the desired stock lev	/el					
Total CYP : 373,128								
MOS Legend : St Over Stock (15 - 9999995	MOS Legend : Stock Out (0 - 4.99) Under Stock (5 - 6.99) Satisfactory (7 - 14.99) Over Stock (15 - 9999999)							
<ul> <li>ReOrdering Dates are calculated in order to maintain stock sufficiency level of 12-18 months</li> <li>Shipments may take estimated delivery time of 2 - 6 months.</li> <li>Key: POP (Progestin only Pill), CoC (Combined Oral Contraceptive); ECP (Emergency Contraceptive Pill), MoS (Months of Stock), AMC (Average Monthly Consumption)</li> <li>*All above estimated MoS represents provincially procured and MoNHSR&amp;C allocations from past USAID support</li> <li>AMC**: Average Monthly Consumption calculated on last 12 Non-Zero months</li> <li>ReOrdering Quantity : Estimated Date to order , for maintaining minimum stock level.</li> <li>ReOrdering Quantity : Calculated only on current month.</li> <li>I HW Procure months only 3 products i.e. Condom COC. 3-Month Ini</li> </ul>								

The information includes:

- **Products**: display the FP product type.
- Unit: displays the unit measure for each product.
- **Status**: displays the stock location at the CWS, in the pipeline, or both.

• Quantity: displays the quantity of available stocks and the stocks in pipeline.



Hover over the me icon to view the stock breakdown by funding source.

 MOS: displays the months of stock for each product with different colors to identify level of severity. The legends include:



 The Transactional Data table also provides intelligence for when and how much needs to be ordered in the future for maintaining desired maximum stock levels.

		Transactional Data		
Products	Unit	Status		
Condom ( <u>AMC</u> **: 8,478,635.55) ( <u>CYP</u> :54,710)	PCs	Stocks at <u>CW&amp;S</u> Expiring on and after: Jun-2021		In order to maintain optimum
Order 50,871,813 Condo	m PCs at	fter 2 months to maintain the desired stock level		stock levels for each product,
COC ( <u>AMC</u> **: 709,561.80) ( <u>CYP</u> :33,511)	Cycles	Stocks at <u>CW&amp;S</u> Expiring on and after: May-2019	$\rightarrow$	intelligent estimates are displayed for when and how much quantity needs to be
Order 4,966,933 COC Cy	cles ASA	P to maintain the desired stock level	Y	ordered in future.

 The user can click on the Expiry information under the stock information to view the expirywise quantities graph, as shown in the image below:

Transactional Data						
Desidents	01-Feb-2018					
Products	Unit	Status	Quantity	MOS		
Condom ( <u>AMC</u> **: 8,478,635.55) ( <u>CYP</u> :54,710)	PCs	Stocks at CW&S Expiring on and after: Jun-2021	⊞ 165,701,085	19.54		
Order 50,871,813 Condom PCs after 2 months to maintain the desired stock level						



The user can also view the expiry-wise quantities of the product using the pie chart here.

 The bottom section displays the total CYP generated based on the data selected in the filter. For example, the CYP generated for Punjab for the month of February 2018 is displayed in the image below:

3-Month Inj ( <u>AMC</u> **: 200,6 ( <u>CYP</u> :29,914)	44.19) Vials	Stocks at CW&S Expiring on and after: Mar-2020
Order 1,203,80	65 3-Month Inj Vials a	ter <b>1 months</b> to maintain the desired stock level   🏅
Total CYP :	373,128	

I

## **District Stores Stock Availability**

The Monthly Data table is a comprehensive report that shows the stock availability rate at district stores of the selected province by stakeholder. The image below describes the information available in the graph report.



- **Stock Availability Summary**: The Stock Availability Summary of key products is displayed at the district and SDP level at the top.
- Reporting Rate (District Level): The stakeholder reporting rate is displayed as a red line. This enables decision-makers to analyze the credibility of the reported numbers through the district's reporting rate. A good reporting rate validates the stock availability information.
- Stock Availability Rate at Districts: The green bars display the stock availability rate in the districts of the selected province by stakeholder.



The user can click is to export the graph to an Excel format and click is to export the graph as a chart.

Click any of the green bars to view the stock availability rate of each stakeholder by product, as shown in the image below:



For the selected stakeholder, the stock status of each product will then be displayed in form of a bar graph as shown in the smaller table below.



The user can further drill down and click each of the products to view the months of stock for that product in each of the districts for the selected stakeholder. The user can view the following information:

• **Province**: displays the selected province.

- **District**: displays the districts in the province.
- Stakeholder: displays the relevant stakeholder.
- SOH: displays the Stock on Hand for the product.
   Stock on Hand is the actual stock available in the district.
- Months of Stock: displays the months of stock of the product.
   Months of stock refers to the sufficiency of stock in number of months.

The user can click on the MOS legend on top to filter the districts based on their MOS, as shown in the image below:

	MOS a	t distric	ts of Khybe	r Pakhtur	nkhwa - PWD - C	Condom for Feb-2018	
S	how All MOS Le	gend :	Stock Out		Under Stock	Satisfactory Over Stor	:k
Sr No 🖨	Province 🗢	District 🗢	Stakeholder 🗢	SOH≑	Months of Stock (MOS) ≑	Contact	
4	Khyber Pakhtunkhwa	Bunner	PWD	172,140	14.15	D	
18	Khyber Pakhtunkhwa	Nowshera	PWD	89,856	6.87	<ul> <li>based on their MOS by</li> </ul>	
19	Khyber Pakhtunkhwa	Peshawar	PWD	273,636	9.36	S clicking the legend	
23	Khyber Pakhtunkhwa	Tank	PWD	63,004	7.39	Э	

• **Contact**: The user can contact the focal person within the district to ask for more information or give instruction in order to balance stock on hand or prevent stock-out at a given facility.

#### **Contact via Email**

The user can contact the district focal person via email by clicking the email button.



The email dialog displays as shown in the image below:

<mark>ॼ</mark> Send Email	send Email					
Write e-mail to :	javed khokhar					
Write e-mail to .	PWD - Abbottabad - Khyber Pakhtunkhwa					
Regarding	Abbottabad District Store					
Subject (131 chars left)	Add subject here					
Message (979 chars left)	Add message here					
Send						

Specify the email Subject and Message and then click Send to send an email.

#### **Contact via Message**

The user can contact the focal person in the district via short message service (SMS) by clicking the Message button.



The Message dialog displays as shown in the image below:

Send SMS	
Send SMS to :	javed khokhar
	PWD - Abbottabad - Khyber Pakhtunkhwa
Regarding	Abbottabad District Store
Message (128 chars left)	Write message here
Send	

Specify the Message and then click Send to send an SMS.





# Туре	Sent By	Sent On	Message	Status
1 SMS	Muhammad Ahmed	29-Mar-2018 03:03 PM	Please transfer stock to adjacent SDPs due to overstock.	sent
2 Email	Muhammad Ahmed	29-Mar-2018 03:03 PM	AoA, Please transfer stock to adjacent SDPs due to overstock. Regards, Ahmed	sent
3 SMS	Guest	08-Feb-2018 01:02 PM	Please check coc pills expiry status	sent
4 Email	Guest	08-Feb-2018 01:02 PM	AoA, Please verify the receiving of stock ASAP. Regards, Ahmed	sent

### **SDP Level Stock Availability**

This report shows the average stock availability rate at the Service Delivery Point (SDP) level by stakeholder for the selected month along with the SDP's reporting rate.



 Stock Availability Rate at SDPs: The green bars display the stock availability rate by stakeholder at the SDP level in the districts of the selected province.  Reporting Rate (SDP Level): The reporting rate by stakeholder is displayed as a red line, that enables decision-makers to analyze the credibility of the reported numbers through the SDP reporting rate. A good reporting rate validates the stock availability information.



The user can click  $\fbox$  to export the graph in an Excel format and click  $\fbox$  to export the graph as a chart.

To analyze SDP stock sufficiency:

1. Click any of the green bars to view product stock availability rate of each stakeholder, as shown in the image below:



 Click on the stakeholder to view the product stock availability status in the form of a bar graph. The reporting rate is also displayed which helps provide credibility to the product availability statistics. A 100% reporting rate indicates that the stock availability information is reliable and correct.

See image below for more information:



**3.** Click on the product to further drill down to view the selected product's availability at each District for the selected stakeholder and province. This information is also clubbed with the District's reporting rate being shown as a red line.



The user can scroll down to view the district's contact list. This makes it easier for the user to contact the focal person at the district for any inquiry. The contact list also provides the 'Reporting Rate' and the 'Stock Availability Rate' of each district, as shown in the image below:

Districts Contact List PWD - Condom					
#	District	Reporting Rate	Stock Availability Rate	Action	^
1	Abbottabad	100.00 %	96.97 %	Email 🗩 Message	
2	Bannu	100.00 %	93.94 %	Email 🗩 Message	
3	Batagram	100.00 %	71.43 %	Email 🗩 Message	
4	Bunner	100.00 %	84.21 %	Email 🗩 Message	
5	Charsadda	100.00 %	87.88 %	Email 🗩 Message	
6	Chitral	100.00 %	86.67 %	Email 🗩 Message	
7	Dera Ismail Khan	96.97 %	93.75 %	Email 🗩 Message	
8	Hangu	100.00 %	87.50 %	Email 🗩 Message	
9	Haripur	96.67 %	89.66 %	Email 🗩 Message	
10	Karak	95.83 %	82.61 %	Email 🗩 Message	~

- 4. The user can click on 'Email' to contact via email or click on 'Message' to send a text message to the district focal person for any desired action. Refer to the '<u>Contact via Email</u>' and '<u>Contact via Message</u>' for more information.
- **5.** Clicking on the 'Stock Availability Rate' of any district displays the Months of Stock for relevant SDPs, as shown in the image below:



Click on a district to drilldown to view the stock availability for the product (selected above) at each SDP.

MOS at SDP's of District : Abbottabad - PWD - Condom for Feb-2018						
MOS	Legend :	Stock Out	Under Stor	ck	Satisfactory	Over Stock
Sr no 🖨	District 🗢	Warehouse \$	soh ¢	Months of stock - (MOS)	Contact	
1	Abbottabad	Ayub Medical Complex Abbottabad	1,000	0.60	<mark>-</mark> 9 🔤	nail 🗩 Message
2	Abbottabad	FWC Abbottabad City	1,900	1.69	<b>"</b> 🤊 🔤	nail 🗩 Message
3	Abbottabad	FWC Baladehari Mangal	790	0.91	<mark>-</mark> 9 🔤	nail 🗩 Message
4	Abbottabad	FWC Bandi Dhundan	2,000	2.14	<b>"</b> ) 🔤	nail 🗩 Message
5	Abbottabad	FWC Bandi Phullan	1,000	0.88	<mark>-</mark> D 🔤	nail 🗩 Message
6	Abbottabad	FWC Bangnoter	1,806	1.29	<b>"</b> ") 🔤	nail 🗩 Message
7	Abbottabad	FWC Beerangali	1,450	1.43	<b>"</b> 🤊 💶	nail 🗩 Message
8	Abbottabad	FWC Beerote	900	0.53	<mark>-</mark> 9 🔤	nail 🗩 Message

The user can view the following information:

- District: displays the districts in the province.
- Warehouse: displays the area where the warehouse is located.
- SOH: displays the Stock on Hand for the product.
   Stock on Hand is the actual stock available at the SDP.
- Months of Stock (MOS): displays the months of stock for the product. Months of stock refers to the sufficiency of stock in number of months.

- **Contact**: The user can even contact the SDP in the district to confirm stock levels and ask for further information.
- D: The user can click on this icon to view the correspondence history via email and text messages.

#### **Contact via Email**

The user can contact the SDPs of the district via email by clicking the email button.



The email dialog displays as shown in the image below:

Send Email		
Write e-mail to :	javed khokhar	
White e-mail to .	PWD - Abbottabad - Khyber Pakhtunkhwa	
Regarding	Ayub Medical Complex Abbottabad	
Subject (131 chars left)	Add subject here	
Message (981 chars left)	Add message here	
Send		

Specify the email Subject and Message and then click Send to send an email.

#### **Contact via Message**

The user can contact the district via SMS by clicking the Message button.



The Message dialog displays as shown in the image below:

Send SMS	
Send SMS to :	javed khokhar
	PWD - Abbottabad - Khyber Pakhtunkhwa
Regarding	Ayub Medical Complex Abbottabad
Message (131 chars left)	Add message here
Send	

Specify the Message and then click Send to send an SMS.

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In case of any further information, please contact our support representative at <u>support@lmis.gov.pk</u>.