

LOGISTICS MANAGEMENT INFORMATION SYSTEM

Web: www.lmis.gov.pk

USSD: *LMIS# (*5647#)

Guidelines for Family Planning Data Reporting through Mobile Phone

- ✓ Stock Received
- ✓ Stock Consumed
- ✓ Adjustments
- ✓ View Stock



Ensuring data visibility up to service delivery level

Unstructured Supplementary Service Data (USSD) service is a mobile phone service for family planning (FP) data reporting which enables service delivery points (MSU, FHC, FWC, RHC, BHU) and community workers (CMWs and LHWs) to report directly into the LMIS. This allows these target users to overcome reporting challenges due to lack of basic facilities, such as internet accessibility. The service enables the user to report FP logistic data by dialing a simple code and transmitting data via mobile phone networks.

This guide explains how to use the service for data reporting:

Reporting Stock Received

To report stock that has been received:

1. Dial ***5647#**
The Reporting Weeks will display.
2. Select "Reporting Week".
Press the **Answer** key. Enter relevant week number and then press the **Send** key.
3. Select **Option (1) Stock Received**.
"Product Types" will display.
4. Select the Product Type.
Press the **Answer** key. Enter the product number and then press the **Send** key.
5. Press the **Answer** key and then enter the quantity received. Press the **Send** key.
6. The user can repeat Step 4 to enter data received for multiple products.
7. To exit, press the **Answer** key, enter "99" and then press **Send** key.

Reporting Stock Consumed

To report stock that has been consumed:

1. Dial ***5647#**
The Reporting Weeks will display.
2. Select "Reporting Week".
Press the **Answer** key. Enter relevant week number and then press the **Send** key.
3. Select **Option (2) Stock Consumed**.
"Product Types" will display.
4. Select the Product Type.
Press the **Answer** key. Enter the product number and then press the **Send** key.
5. Press the **Answer** key and then enter the quantity consumed. Press the **Send** key.
6. The user can repeat Step 4 to enter the consumption data for multiple products.
7. To exit, press the **Answer** key, enter "99" and then press **Send** key.

Notes

- The service stays active for 120 seconds, after which session will time out and would require re-login.
- The user can only add one indicator at a time of use (e.g., Stock Consumption). For adding another indicator, the user will have to dial ***5647#** again.
- User can edit/correct entered data by re-entering the corrected values.

Reporting Positive¹ Adjustments

To report a positive stock adjustment:

1. Dial ***5647#**
The Reporting Weeks will display.
2. Select “Reporting Week”.
Press the **Answer** key. Enter relevant week number and then press the **Send** key.
3. Select **Option (3) Adjustment Positive**.
“Product Types” will display.
4. Select the Product Type.
Press the **Answer** key. Enter product number and then press the **Send** key.
5. Press the **Answer** key and then enter the Quantity to be added and then press the **Send** key.
6. The user can repeat Step 4 to enter adjustment data for multiple products.
7. To Exit, press the **Answer** key, enter “99” and then press **Send** key.

Reporting Negative² Adjustments

To report negative stock adjustment:

1. Dial ***5647#**
The Reporting Weeks will display.
2. Select “Reporting Week”.
Press the **Answer** key. Enter relevant week number and then press the **Send** key.
3. Select **Option (4) Adjustment Negative**.
“Product Type” will display.
4. Select the Product Type.
Press the **Answer** key. Enter product number and then press the **Send** key.
5. Press the **Answer** key and then enter the Quantity to be deducted and then press the **Send** key.
6. The user can repeat Step 4 to enter adjustment data for multiple products.
7. To Exit, press the **Answer** key, enter “99” and then press **Send** key.

Viewing Stock

To view stock using USSD service:

1. Dial ***5647#**
The Reporting Weeks display.
2. Select “Reporting Week”.
Press the **Answer** key. Enter relevant week number and then press the **Send** key.
3. Select **Option (5) View Stock**.
Product Types display.
4. Select the Product Type.
Press **Answer** key. Enter product number and then type **Send** key.
5. The stock for the selected week and product will display.
The information includes:
Stock Received, Stock Consumed, Positive and Negative Adjustments.
6. Press the “back” key to exit.

For questions and comments, contact our support team:

support@lmis.gov.pk



Bringing data visibility up to the last mile

- ✓ Improved data reporting
- ✓ Ensuring stock availability
- ✓ Better FP services outcomes

¹ Positive Adjustment refers to addition of stock due to loan, physical stock count, etc.

² Negative adjustment refers to stock subtraction due to lost, damage, etc.